

8 April 2014

Ned Sharratt
Assistant Clerk to the Public Petitions Committee
Scottish Parliament
Edinburgh
EH99 1SP

Dear Mr Sharratt,

Thank you for your letter in relation to Petition PE1508 that was presented at the Public Petitions Committee on 18 March 2014.

Atos UK IT Services Limited is proud of what we deliver for all our clients in Scotland across a wide range of business sectors and also to be a Proud Supporter of the Glasgow 2014 Commonwealth Games. Our dedicated staff are working tirelessly to provide essential Games Management Systems and Games Information Systems to deliver a first class games that will showcase the best of Scotland to the world.

All of us working for Atos are equally proud of the heavy investment that we have made and continue to make in jobs and development in Scotland employing over 1500 people in Aberdeen, Dundee, Edinburgh, Glasgow, Inverness, Linwood, Livingston and at our recently opened Development and Innovation Centre in Forres.

I would like to address the concerns raised in the above petition about the work that colleagues in Atos Healthcare carry out on behalf of the UK Department for Work and Pensions (DWP). Atos Healthcare's role is confined to conducting assessments within strict guidelines set by the DWP. Atos Healthcare does not make decisions on benefits entitlement - that is the sole remit of the government and the DWP officers who are called "decision-makers". For the parts of the process Atos Healthcare is responsible for, our doctors, nurses and physiotherapists work hard to treat people with care and respect and constantly improve our service.

Thank you for the opportunity to state the position of Atos UK IT Services Limited and its role as a Proud Supporter of the Glasgow 2014 Commonwealth Games.

Yours sincerely

Gavin Thomson
Senior Vice President - Scotland